Using the AnIML Data Standard to Facilitate Collaboration Across Organizational Boundaries

Burkhard A. Schaefer BSSN Software

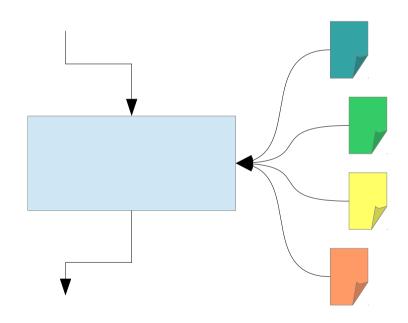


Case Study Outline

- Process development project for a global pharmaceutical company
- Transitioning from a monolithic group into centers of excellence at multiple sites, orchestrating a network of partners
- Collaboration with internal and external partners
- Integration of ~80 instrument (~20 types)
- Data analysis to assess process quality

Project Challenges

- Holistic management and execution platform for collaborative projects with internal & external partners
- Task coordination
- Process insights:
 - Status and updates
 - Bottlenecks
- Data review, quality control
- SLA enforcement
- Result delivery and integration

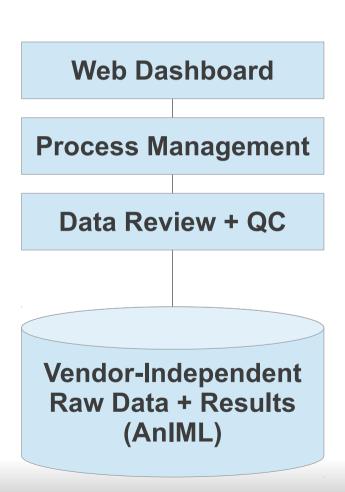


The Goal

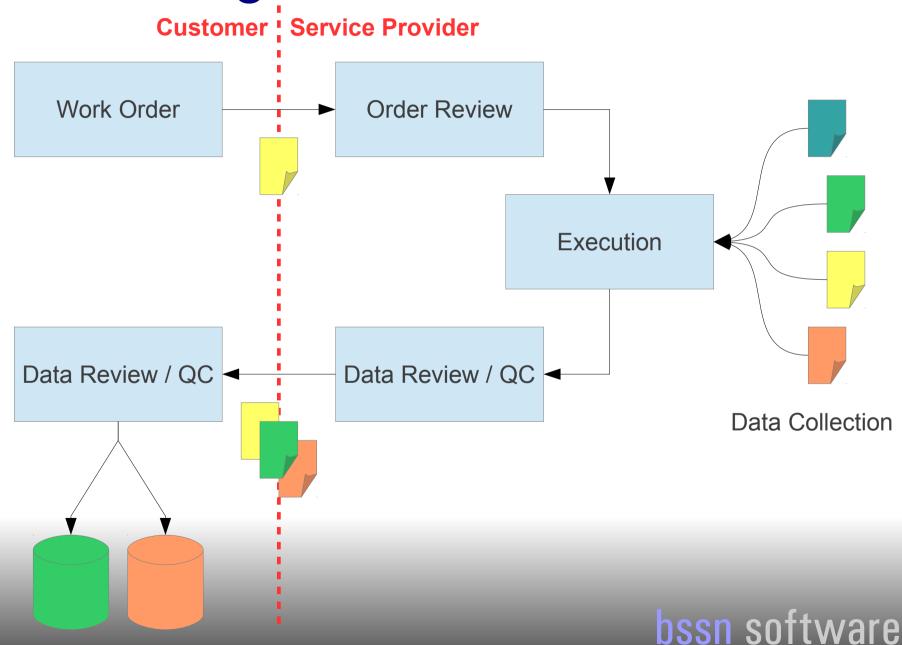
- Allow running collaborative projects efficiently
- Achieve the same "quality" as if done in-house

The Approach: Zero Footprint

- System which sits between organization and the partner
- Web dashboard
 - Process management
 - Deployed in the cloud (private or public)
- Rich client
 - Interactive data visualization
 - Delivered via Java Webstart



Cross-Organization Workflows



Data Formats

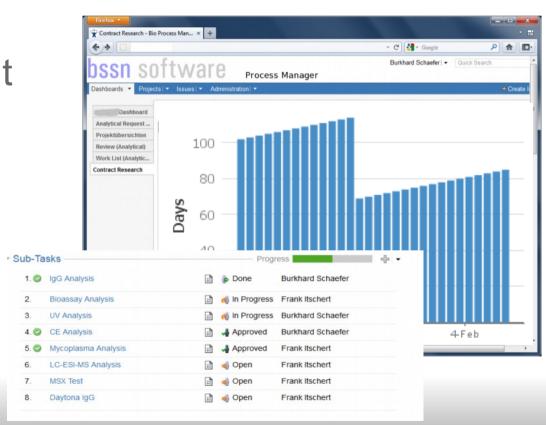
- Every allowed data format constitutes a liability
- Software to read the format needs to be preserved as long as the format is current
- Long tail impacts total cost of ownership
- Why not PDF?
 - Stores text and image output, not the underlying data
 - Can not be post-processed, aggregated and analyzed

Data Format Policy

- Original data is attached during process
- Companion file in AnIML format is generated
- Allows going back to original data for reprocessing
- Allows exchanging data with partner who may not support the original format

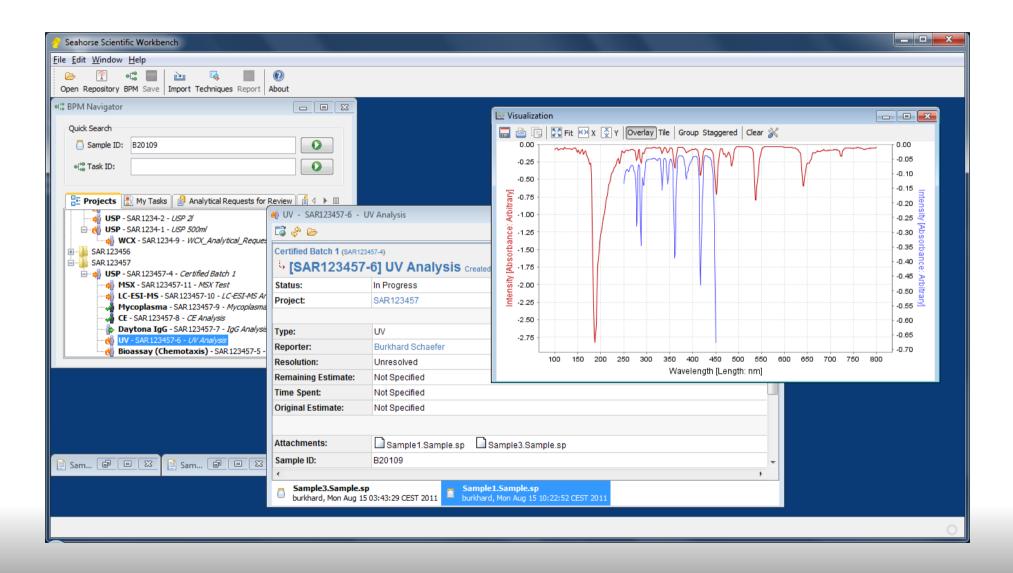
Process Insights

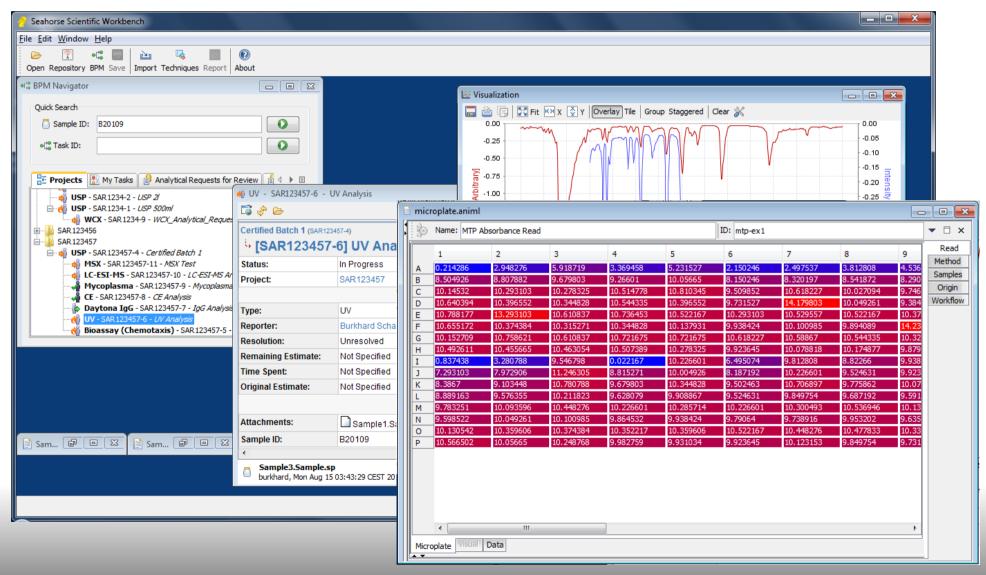
- Configurable set of dashboards
- Drill-down to
 - Individual experiment
 - Supplemental data
 - Raw data
 - Audit trails

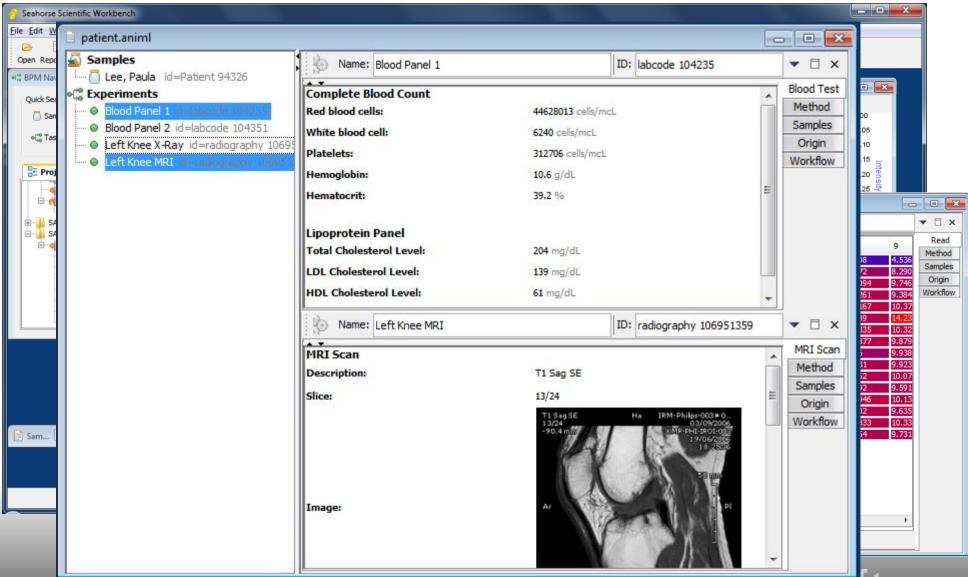


- Separate data review cycles on partner and customer end
- Tool for data review and analysis
 - Vendor-Independent
 - Method-Independent



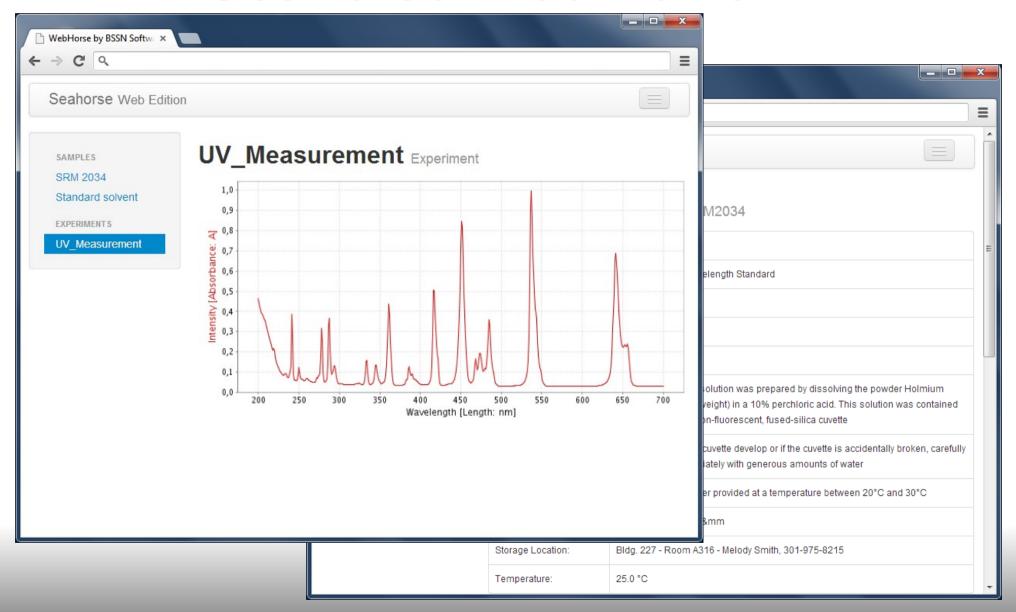




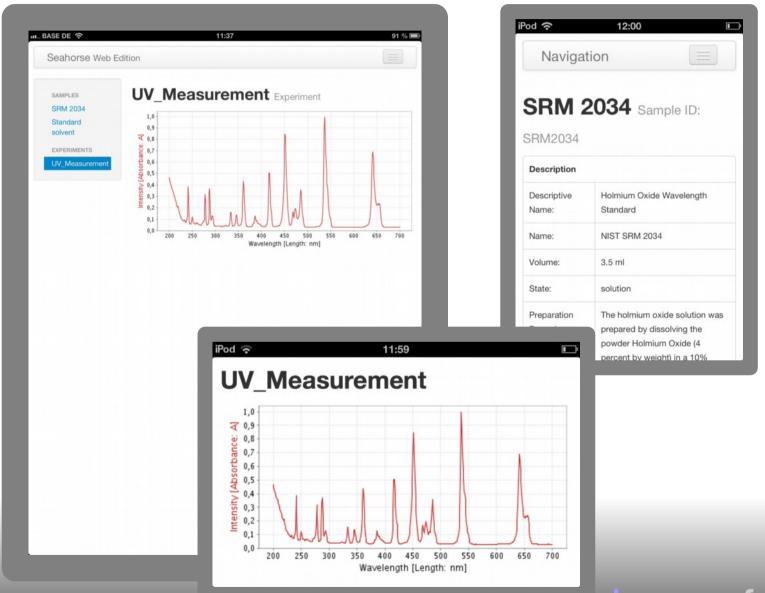


ossn software

Seahorse Web Edition



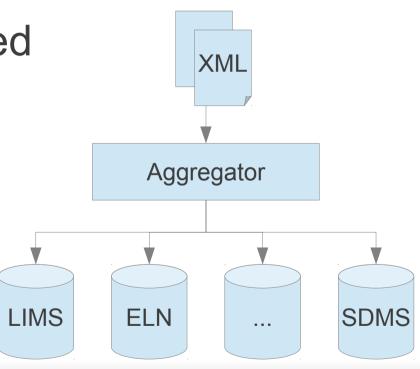
Preview: Mobile Edition



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Data Transfer

- After data review, data is transferred to organizational data repository
- Specific fields are extracted and propagated to target data systems
- AnIML XML document is submitted to archive



Process Metrics

Collection of process and quality metrics

- Turn-around time
- Throughput
- Rejection rate
- Cost
- Assessment of the quality of interaction with a specific partner



Cost and Billing

- Tracking of purchase orders, contract terms, SLAs
- Fee-for-service, FTE and partnership cost models
- Work orders and experiments viewed in context of contractual framework
- Cost of every study and experiment is tracked
- On-the-spot analysis of budget and billing data using pivot spreadsheets

Deployment Scenarios

Local Installation

- Data resides in-house
- Managed by IS
- Zero client footprint
- Remote access through VPN
- Network exposure

Cloud Hosting

- Non-invasive to IS
- Zero client footprint
- Tight security and access control
- No network exposure
- Quick provisioning

Intermediate Results

- Data bridge between groups for seamless integration
- Process insights and accountability (SLAs)
- Well-defined QA and data transfer
- Vendor-independent data review (includes raw data)
- Goal: Just as good as if done in-house
- Cloud technology can be a useful building block

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